

FREQUENTLY ASKED QUESTIONS

Is your office open?

Yes, we are open during our regular hours, which are 9:00 – 5:00, Monday through Friday, excluding holidays. At this time we are available by telephone, but in person appointments can be arranged for limited purposes. As our doors are locked, please call 604-485-6188.

Unfortunately, we are not taking drop-in notarizations at this time. Office appointments must be arranged in advance and will only be in exceptional circumstances (for example signing documents).

Is Villani & Company taking on new clients?

Yes, we are taking on new clients. A phone appointment will be the first requirement. If a file is opened on your behalf we will ask you to email us a copy or photo of your Government Issue photo ID and might arrange a video conference for further instructions.

Will I be able to complete my real estate transaction on time?

Yes! We file all land transfer documents electronically, so property transfers will complete as planned. As of March 30, 2020, the Land Title and Survey Authority does require lawyers to witness a client's signature on land transfer documents in person. As soon as your documents are ready for signature, our office will contact you to make an appointment. Your health and that of our staff is of utmost importance. As such, client meetings are by appointment and only as strictly necessary. In certain circumstances affidavits can be signed via video conferencing.

I have a Court application in progress – will it go ahead on schedule?

No, not unless it is an application of urgent nature, in which case special procedures are in place. As of March 18, 2020, the Chief Justice of the Supreme Court of British Columbia has ordered the immediate suspension of all regular operations.